



**President Michael M. Crow COVID-19 Update to ASU Students  
March 22, 2020  
Transcript**

Hi. This is ASU President Michael Crow reaching out here on Sunday evening, March 22<sup>nd</sup>, to basically give some feedback and some input to students for ASU.

It looks like our first week was very successful in our digitally enhanced mode, our online mode of education. We had tens of thousands of students who typically would be going to class on-campus all engaged. We're very excited about that. Fourteen thousand classes, give or take, being offered in various digitally enhanced modes.

We're getting a lot of good input from students who say that the classes are going forward well. Getting great input from faculty who say that there's some opportunities for enhanced engagement in the way that the technology works.

The Zoom technology that we have a comprehensive license for has proven to be very effective, scalable, usable and adaptable. Students can create subgroups. You can set up your own class sections. You can work in class to move in different ways. You can set up ways to stay connected as we move through this coronavirus pandemic.

Our goal here, just to reiterate all things above all other things, is to take all of the assets of our faculty; 4,600 faculty members, 25,000 support staff, to take everything we've got and to make it available to you as our students.

We're trying to help you to graduate. We're trying to help you to move forward with your classes. We're trying to create a learning environment for you in which, in the midst of all that's going on around us, we can help you to make progress with your life.

We've got great library assets. We've got great counseling assets. We have digitally available counseling services. We've got all kinds of things imaginable.

Now, obviously this is all going on as a viral pandemic is coming across the United States and coming across the world, and so, we want each of you to take care of yourself, to socially distance yourself from others. Take care of the people that you're with, take care of your family, take care of your fellow students. We want all that to go on and we want you to reach out we need help. Let us know how we can be helpful.

Our students are spread out. We've got many students at home, many students in residence halls and many students living near our campuses. We're here for all of you regardless of where you are, just stay in touch with us. Let us know what's going on. Keep your faculty and your teaching assistants up to speed on how things are going and let's just get through this thing. That's where we're headed.

We are, I will say, acquiring more technology, acquiring more assets, acquiring more ways to move forward. We're excited about being able to deliver to you what you need. We'll be in touch with you as new services come online. We'll be in touch with you as new tools come online, so stand by and keep close and really take care of yourselves. Be safe out there.

Thanks.